

CORAVISON Telehealth Payers

Revised 3/19/20 @ 12:30 pm

CHECK SPECIAL INSTRUCTIONS

Health Plan	Allows Telemedicine for PT	States included	Special Instructions	Web Links for updates
WellCare	Yes	FL	Use Place of Service 02 and modifier	
Aetna	Yes*	All States	Self Insured can opt out so verify benefits	https://www.cvshealth.com/newsroom/press-releases/cvs-health-announces-covid-19-resources-aetna-members
United Health Care/Optum ALL PLANS	Yes*	All States	Be sure to check member eligibility; Coverage dependent on member benefits	https://www.uhc.com/health-and-wellness/health-topics/covid-19/telehealth
BCBSNC	Yes	NC		https://bcbstupdates.com/bluecross-expanding-telehealth-access-with-in-network-providers/
Medica/PCP	Yes	FL		
One Call (WC)	Yes	All States	Same rate schedule	
Orchid Medical (WC)	Yes	All States	Same rate schedule	
Gallagher Bassett (WC)	Yes*	FL	Same Rate Schedule; MDCPS ONLY	
Homelink (WC)	Yes	All States	Same rate schedule	
Total Network Resources (WC)	Yes	All States	Same rate schedule	
Triflex (WC)	Yes	All States	Same rate schedule	
Onsite Physio (WC)	YES *	All States	Same Rate Schedule; Notify Onsite when patient is scheduled	
Injury Finance	YES	GA,KY,TN, NC,SC	Bill with POS 02 and appropriate modifier	
Omni	YES	SC	Bill with POS 02 and appropriate modifier	
Palmetto State Medical	YES	SC		
Tricare	YES*	All States	For ST and continuity of care for PT/OT	https://www.humanamilitary.com/provider/education-and-resources/quick-

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			MUST USE BLUEJAY PLATFORM	access/policy-updates-and-alerts/covid-19-telemedicine-031320
Virginia Premier	YES	VA	Copays Waived until May 31	https://www.virginiapremier.com/information-for-healthcare-professionals-coronavirus/
Self Pay	YES	All States	Same Rates – Collect payment as usual through the scheduler via cc over the phone	
AIG (WC)	YES	All States		
Florida Blue	Yes	FL	ALL PLans	https://www.floridablue.com/sites/floridablue.com/files/docs/COVID-19_Update%20as%20of%20March%202020_100562%200220_03.17.20_v10_APPROVED.pdf
Anthem Blues Plans	YES	GA, VA, KY, MO	Copays waived for next 90 days	https://ir.antheminc.com/news-releases/news-release-details/anthem-issues-updates-regarding-covid-19-testing-and-care?field_nir_news_date_value[min]=
BCBSTN	YES	TN		https://bcbstupdates.com/bluecross-expanding-telehealth-access-with-in-network-providers/
Cigna	YES	All States	Limited to those with immunosuppression issues, chronic conditions or transportation issues.	https://www.cigna.com/individuals-families/health-wellness/topic-disaster-resource-center/coronavirus-public-resources